



PO Box 654, Sanctuary Cove QLD 4212

Fair Usage Policy

The Fair Usage Policy is referenced against customer profiles and estimated customer use of this service based on historic call usage of our customers. If your usage significantly exceeds these patterns and estimated usage patterns over any month, then your usage will be deemed excessive and/or unreasonable. In these circumstances, Intelico may ask you to moderate your usage. If you fail to do so, Intelico reserves the right to vary the terms and excessive usage limits of this Policy from time to time as it may deem fit, and with notice, to change current rate plan.

Fair Usage Policy:

500 Local calls

1000 minutes of National calls a month;

or 1000 minutes of calls to Mobile a month

Once the customer has exceeded the Fair Usage Policy, the amount charged for usage above the threshold is:

Local calls 17c per call

National calls 25c per min

Calls to Mobile 45c per min

Breach of this Policy:

In connection to the Unreasonable or Excessive usage of all affected products, Intelico may contact you in relation to your use, and if the Unreasonable or Excessive usage use continues Intelico May start charging you at standard rates according to the Fair Usage Policy or May ask you to reduce your usage or May contact you to offer a plan according to the usage